

CENTRAVIS PRODUCTION UKRAINE PJSC 56 Trubnikov ave, Dnipropetrovsk rgn., Nikopol, 53201, Ukraine

FROM: Artem Atanasov, Chief Sales Officer, Centravis

Our dear clients, partners and friends,

Ukraine continues to fight for freedom, repelling russian attacks each day.

This week most cities of Ukraine were without light, water and central heating more than a day but repair services work in emergency mode and restore everything as quickly as they can.

The European Parliament has declared Russia a "state sponsor of terrorism". We are in difficult conditions, but our spirit is getting stronger. Issues about the support for Ukraine are on the agenda of partner states all the time, the world is actively helping us on our way to victory.

Centravis production continues to work. During the day of the attack, we had temporary power outage. Now the electricity supply is resuming, and we launched our finishing areas in both shops, so the most orders of November will be fulfilled. Government asked us to reduce the load on Ukrainian energy system. Despite the fact that today we have enough electricity, in the current situation first of all critical infrastructure facilities should be serviced. That is why we have decided to stop our pressing line on planned major overhaul on the 25th of November.

Our logistics team constantly controls the safest ways to deliver the finished products. Our Sales offices worldwide in Essen, Milan, Krakow, Lugano, Houston, and Dubai are ready to your requests. The Financial and Administrative Departments, Customer support are waiting to your calls.

Centravis CEO Yuriy Atanasov and Production Director Andriy Krasjuk stay in Ukraine and keep working in Nikopol.

Last week I also visited our production, communicated with people, who work there. I once again become convinced that our team masterfully does all it takes to produce and deliver all orders.

Thank you for choosing our products. Glory to Ukraine! Sincerely,

Artem Atanasov <u>aatanasov@centravis.com</u>

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